



# INTERACTIVE VOICE CALLS FOR MAXNEW YORK LIFE

V.R. Infosoft Solution Pvt Ltd





### REQUIREMENT

- 1. Marketing Insurance Product
- 2. Lead Generation

#### SUGGESTION

Use DTMF Technology with Out going Voice call for:

- 1. Marketing
- 2. Lead Capture





#### CHALLENGE

- 1. 30 Lac Calls to be done in 10 days
- 2. Lead to be passed on real time to their Customer Care

#### RESULT

- 1. 86% Call Picked.
- 2. 5658 Lead Capture which approximately generates 5.65 Cr business





## Thank you !!!

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